



Dear Homeowner,

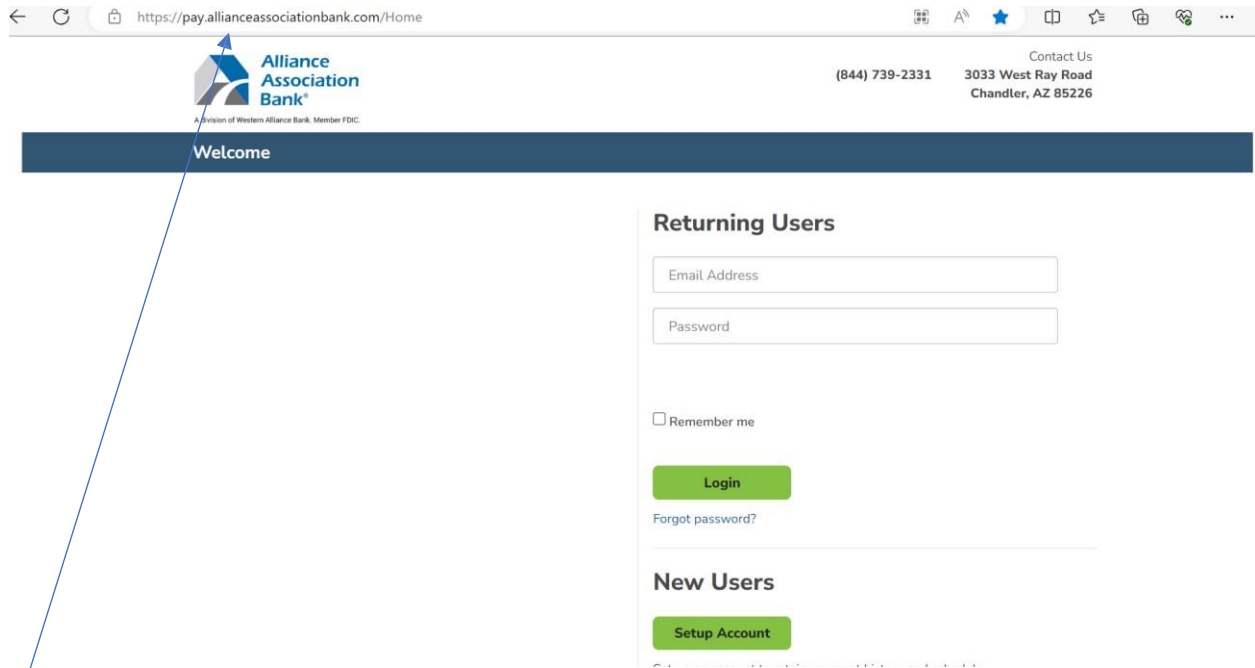
Recently, we have announced that we have upgraded our software solutions to Vantaca. That said, we are personally contacting you to inform you of an upcoming change regarding the automatic withdrawals (ACH) payments through your current portal. As of May 1st, that payment option will no longer be available.

To ensure a smooth transition, we encourage all residents to switch their ACH payments directly through Alliance Association Bank by **April 15th**. If you do not update your payment, your automatic payments will not be processed which may result in additional fees. Below are instructions on how to set up your account on the new platform.

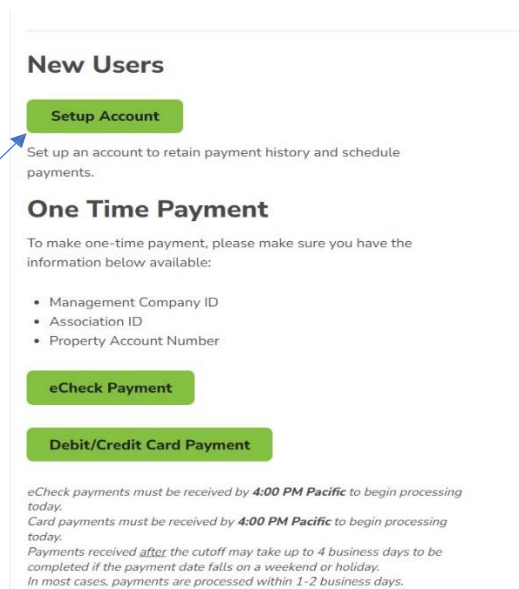
Thank you for cooperation,

Alliant Property Management

- Go to Alliance Bank website to begin the process.
<https://pay.allianceassociationbank.com/home>
- If you are having any issues, please call Alliance Bank customer service at 844-739-2331.



- **CLICK on SETUP ACCOUNT.**
****If you already have a community portal log-in, please use the email and password as a returning user to access this site**



Setup Account

Personal Information

First Name: required field	Last Name: required field	Phone Number: () - -
Email Address: required field	Re-enter Email Address: required field	

Login Information

Password: required field	Re-enter Password: required field
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- ✗ Use 8 or more characters
- ✗ Use upper and lower case letters (e.g. Aa)
- ✗ Use a number (e.g. 1234)
- ✗ Use a symbol (e.g. @#%)

Security Questions

Security Question 1: ▼	Security Question 2: ▼	Security Question 3: ▼
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- Enter your personal information into the populated fields. Ensure to click **CONSENT** at the bottom.

Dashboard

Make Payment Setup Scheduled Payments Payment Methods My Properties Payment History Notifications

Click Setup Scheduled Payment to set-up a payment

Scheduled Payments

Property	Next Payment Date	Frequency	Amount
No Scheduled Payments			

Recent Payments

Payment Date	Property	Amount	Status	Transaction #
No Recent Payments				


[All Payments History >](#)

- This screen is your dashboard. You will be able to add properties, add payment methods, and view payment history. Using the dropdown menu on the right allows you to review information you have added. If you need to delete anything, this is where you will be able to do so for each category.


- **Select My Properties**

Welcome, Chad Menu


Dashboard




Make Payment




Setup Scheduled Payments




Payment Methods



My Properties



Payment History



Notifications

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Recent Payments

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No Recent Payments				

[All Payments History >](#)

- **Select Add Property**



Contact Us
(844) 739-2331
3033 West Ray Road
Chandler, AZ 85226

Welcome, Chad Menu

Dashboard > Properties

Properties

[Add Property](#)

[Back to Dashboard](#)

[Online Payment Terms and Conditions](#)

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Add Property

Management Company ID (A)

Association ID (B)

Property Account Number (C)

Property Nickname (optional)

John Smith	Account Number 12345	Start Date Jan 1, 2018	Amount Due \$199.99
<p>HOMEOWNERS ASSOCIATION NAME</p> <p>Please make check payable to your Association and be sure to use the return envelope, provided.</p> <p>Homeowners Association c/o Management Company Processing Center P.O. Box 900000 Las Vegas, NV 89193</p>			
<p>0000 000H0A 0000000000032345 SMITH0000000 19999 7</p> <p>Property Acct Number (C)</p> <p>Association ID (B)</p> <p>Management Company ID (A)</p>			

Creating a property nickname may help to differentiate multiple properties.

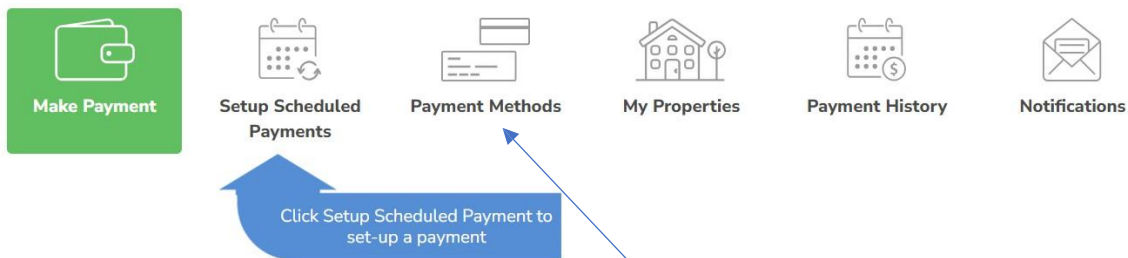
- To link your property to your profile, complete the fields with your account details. You can be found on your statement, or in your resident portal located on the left side of the dashboard.

- Management ID is 7811.
- Your Association ID is in the body of the email.
- Your property ID is in the portal on the upper right-hand corner of portal dashboard.

- **Select Add Property**

** If you live in a community that you pay to your Master association and your sub-association, or if you own multiple properties managed by Alliant Property Management, you will need to add each separately to ensure payments are distributed correctly. Be sure to use a nickname when offered to ensure that you know which is which. **

- **Select Payment Method**



Scheduled Payments

Property	Next Payment Date	Frequency	Amount
No Scheduled Payments			

Recent Payments

Payment Date	Property	Amount	Status	Transaction #
No Recent Payments				

[All Payments History >](#)

- **Select Add Payment Method**

- Complete the required fields to add your payment method to use for all payments. Do not use any characters such as a period, hyphen, or otherwise.
- If you wish to use different bank accounts for multiple properties or accounts, you can also add them to your profile.

Payment Methods

Add Payment Method

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Dashboard



Make Payment



Setup Scheduled Payments



Payment Methods



My Properties



Payment History



Notifications

Click Setup Scheduled Payment to set-up a payment

Scheduled Payments

Property	Next Payment Date	Frequency	Amount
No Scheduled Payments			

Recent Payments

Payment Date	Property	Amount	Status	Transaction #
No Recent Payments				

[All Payments History >](#)

- To set-up a scheduled payment, select **“Set-up Schedule Payments.”**
You can also make a one-time payment, select **“Make Payment.”**

Dashboard > Payment

Payment

Select a Property:

Please add a Property First

Please Select a Property

+ Add a Property

Select a Payment Method:

Please add a Payment Method First

+ Add a Payment Method

- Select the property you want to set a scheduled payment to.
- Select the payment method you wish to use.

One Time Payment Scheduled Payment

Fixed Amount \$

Specify the dollar amount you authorize on the date selected. You acknowledge and agree that, your Association may update, however, is not required to update your payment amount when a new assessment fee is assigned by the Association. You are solely responsible for verifying and ensuring the payment amount is sufficient to keep your Property Account current.

Payment Total:

Frequency:

Date of First Payment:

End Date of Scheduled Payment (Optional):

[Cancel](#) [Review Payment](#)

- For Scheduling payments, please click the tab featuring” Scheduled Payment
- Complete fixed amount (this is your assessment amount), it will auto populate in the payment total.
- Select Frequency (Quarterly, Monthly)
- Select the date you wish for the payments to be processed. Please keep in mind at the end of the budget year the new amount will be updated automatically when the new budget is approved. If you select a date prior to the due date this will not be done, and you will need to update at the end of the year.
- Do not select an end date, this is to ensure that your payments are continuous.
- After payment is reviewed and confirmed, you will receive a Congratulation page of completion.