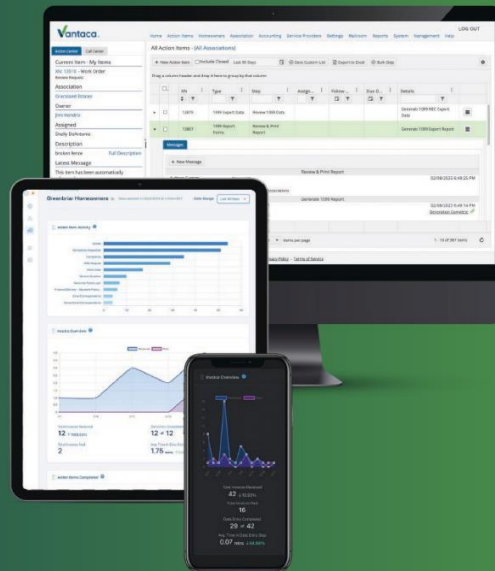


The Vantaca[®] Advantage



The Vantaca Advantage

True Two-Way Communication

What this means to you: Emails and messages send real time from Vantaca and responses are received back into Vantaca so all communication is tied together into one conversation. No action is necessary to release emails from Vantaca, and unless specifically configured, emails will not come from one-way “Do Not Reply” email Addresses.

True Workflow Capabilities

What this means to you: All processes from Work Orders to Violations to Budget tracking can be curated for your way of doing business. You are not limited to the software’s set of statuses and steps of a process.

Extensive Calendaring Capabilities

What this means to you: Association calendars can be used to create action items which have a variety of applications including completely hands-off e-Statements, managing Budget tracking, sending homeowner communications and more. Managers can schedule tasks for things like Insurance bids or other activities.

Flexible Violations

What this means to you: Violations and compliance notices and statuses are catered to the organization and community with options for automatic fining and holding violations. Additionally: the mobile application makes it easy to add and escalate violations, on the fly, with photos and Smart Offline mode ensures you never lose work if you lose cell service.

Amenity Reservations

What this means to you: Set up amenities for your associations with distinct workflows for approvals and automated calendar postings.

Simplified Letter Templates

What this means to you: Manage templates for all types of letters (Violations, Late Notices, etc) in MS Word with consistent formatting and without the headache of hidden HTML styles. Letter templates can be deleted and modified, as well as have association override templates.

Automated Recurring Charges and Late Fees

What this means to you: Set schedules for Assessments and Late Fees to cover any billing scenario and charges will post automatically on that schedule. Charges do not require batch posting and do not forward post to the ledgers.



Automated Action Item Charges

What this means to you: Action item workflows are utilized to post charges to the owners' ledgers automatically without the need for AR staff to post these charges. These are used for everything from recurring Violation charges, Bank Return fees and Amenity charges.

Simplified Bankruptcies

What this means to you: Separate and recombine bankruptcy ledgers simply and without doing a resale to create multiple accounts for pre & post ledgers.

Easy Owner Refunds

What this means to you: Refunding credits on owner accounts will adjust the ledger, create the payable and create a single check to the owner without having to process a check request, create the owner as a provider and having to issue separate refunds for individual overpayments.

Process Miscellaneous Deposits through Lockbox

What this means to you: Resale and corporate checks can be scanned to the lockbox like homeowner payments and processed as Misc Deposits through the Lockbox.

Efficient Financial Production

What this means to you: Financials can be pre-programmed to pull the right set of reports for each community. Reports can auto-post to document library for easy distribution.

Automated AP Approvals

What this means to you: Service contracts can be set up to auto-approve and/or auto-pay invoices such as utilities and recurring contracts. This enables Managers and AP to be unburdened from reviewing pre-approved contracts each month and increases attention to detail for invoices that are exceptions allowing for overall invoice processing velocity to increase.

Automated Management and Admin Billing

What this means to you: Management fees are completely hands-off, including variable rate management fees. They will post and pay automatically on the 1st of the month or when scheduled. Admin billing can be configured to track activity and eliminates the need for outside tracking spreadsheets.

Clear Audit Trails

What this means to you: Seeing and tracking changes made (whether on invoices, owner ledger, documents, association settings, owner notes, etc) is very clear and transparent.





Vantaca's **innovative software** empowers your association to run in realtime and brings your community closer by connecting with owners at every touch point.

BOARD MEMBERS

- Realtime access to association reporting
- Access board member documents (meeting minutes, committee reports, etc.)
- Manage board tasks
- Store electronic files of association documents (archive newsletters, community news, reports) with protection against file corruption or accidental deletion.

PROPERTY OWNERS

- Pay assessments
- Access account information and payment history
- Streamlined communication with management company

VENDORS

- Automatically forward work orders to vendors
- Vendors can submit invoices electronically
- Pay vendors with direct deposit

COMMUNITY ASSOCIATION

- Association documents
- Community calendar
- Community amenity reservations
- Email blasts
- Newsletters

PASSWORD-PROTECTED OWNER PORTAL

We provide a fully-integrated, password-protected portal and owners' portal for your association. This provides greater transparency, more efficiency and control over the processes within your community, and potential cost savings to your association (i.e. reduce use of paper, postage, envelopes, etc.).